

About this guide

Who should use this guide

This Meridian IVR 2.0/I 5250 Gateway Development Guide is written for Meridian IVR 2.0/I application developers whose voice applications require access to mainframe resources using the 5250 communication protocol.

This guide assumes that you are familiar with 5250-based applications, and experienced in creating voice applications with Meridian IVR 2.0/I. You should also be familiar with the UNIX operating system and the vi text editor (or another text editor installed on your application processor).

How to use this guide

This guide contains the following chapters and appendices:

Chapter 1: About the 5250 gateway

Provides an overview of the 5250 communication protocol and the features of the Meridian IVR 2.0/I 5250 Gateway.

Chapter 2: Template files

Shows you how to write template files that capture the actual flow of screens and fields that must be traversed to transmit information to and from the mainframe computer.

Chapter 3: Getting started

Describes the steps you must perform to activate the 5250 gateway software for use with Meridian IVR 2.0/I. This chapter also includes a sample set of template files that would be required to perform a specific transaction.

Chapter 4: Call flow interface

Explains how to integrate the templates you created in Chapter 3 with your Meridian IVR 2.0/I application call flow.

Appendix A: SCO

Provides information on configuring vendor host communication packages specifically for use with Meridian IVR 2.0/I and TRS on SCO.

Appendix B: Host connectivity

Shows you how to interface with different host computers over systems such as IBM 3270 and 5250.

Additional manuals

The information supplied with your vendor's host connectivity package will be necessary for hardware and software installation and configuration.

You may find the following manuals useful while reading this guide.

Manual	NTP Number
<i>Meridian IVR Application Development Guide</i>	(555-9001-310)
<i>Meridian IVR System Administration Guide</i>	(555-9001-300)